



## STATE OF CONNECTICUT PUBLIC UTILITIES REGULATORY AUTHORITY

For Immediate Release

### **PURA Announces May 5 Webinars to Communicate Resources Available to Customers of the State's Regulated Public Utility Companies in Response to COVID-19**

*Two Separate Webinars Tailored to Residential and Business Customers*

(New Britain, CT – April 22, 2020) – Connecticut's Public Utilities Regulatory Authority (PURA) announced today that it will host two webinars on Tuesday, May 5, 2020, designed to give Connecticut electric, gas and water utility customers the opportunity to hear from the state's regulated public utility companies on measures taken in response to the current public health crisis.

Governor Ned Lamont, along with representatives from Eversource, United Illuminating, Connecticut Natural Gas, Southern Connecticut Gas, Yankee Gas Services, Aquarion Water, Connecticut Water, Torrington Water and Operation Fuel will participate in the briefings.

The first webinar, *Taking Action on Behalf of CT's **Residents**: Public Utility Companies' Response to COVID-19*, will take place on May 5 at 10:00 a.m. Interested parties are encouraged to pre-register for the residential customers' webinar using the following [link](#).

The second webinar, *Taking Action on Behalf of CT's **Businesses**: Public Utility Companies' Response to COVID-19*, will take place on May 5 at 1:00 p.m. Interested parties are encouraged to pre-register for the commercial and industrial customers' webinar using the following [link](#).

Both webinars are free and open to the general public. PURA encourages pre-registration for both events, as space is limited for the live briefings. The webinars will also be recorded for those that cannot participate in real-time. Any questions generated during the webinars will be answered, compiled and posted to [PURA's website](#) the following day along with the recordings.

**Chairman Marissa P. Gillett** noted, "PURA remains focused on long-term solutions to the energy affordability issues in our state, but we also want to make sure our residents and businesses are aware of the resources available right now to assist customers with managing utility bills that accrue during this crisis. These webinars are meant to serve as 'one-stop-shop' platforms to explain any and all program modifications or extraordinary measures implemented to aid customers in coping with utility bills during these uncertain times."

###

**CONTACT:** Taren O'Connor  
860-827-2689  
[Taren.Oconnor@ct.gov](mailto:Taren.Oconnor@ct.gov)

**About the Public Utilities Regulatory Authority:**

*The Public Utilities Regulatory Authority (PURA) is statutorily-charged with regulating the rates and services of Connecticut's investor owned electricity, natural gas, water and telecommunication companies and is the franchising authority for the state's cable television companies. In the industries that are still wholly regulated, PURA balances the public's right to safe, adequate and reliable utility service at reasonable rates with the provider's right to a reasonable return on its investment. PURA also keeps watch over competitive utility services to promote equity among the competitors while customers reap the price and quality benefits of competition and are protected from unfair business practices. Visit PURA's website at <https://portal.ct.gov/PURA>.*