



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

OPERATION FUEL SUMMER PROGRAM GUIDELINES
2010-2011

The mission of Operation Fuel is to partner with communities, businesses, government and individuals to ensure people in need have access to year-round energy assistance. Operation Fuel offers emergency energy assistance to households experiencing a financial crisis. Our households are families and individuals who do not qualify for State energy assistance or have exhausted their government assistance. Operation Fuel will attempt to serve as many households possible contingent upon the availability of funds. **Note: Operation Fuel grants are not an entitlement to all Connecticut residents who fall within the guidelines. Grants to households are made at the discretion of the local fuel banks. If grant does not achieve goal of reinstating service or prevent a shut off, grant may be denied.**

Summer Program Dates

Open: Monday August 2, 2010
Close: Monday November 1, 2010

Grant Amount

One time grant up to \$300 per household

Case Management Support

\$21.00 per application processed and approved (\$1 increase to pay postage for application mailed back to Operation Fuel)

Eligibility Guidelines

Applicants Must:

- Be an EXTREME emergency, **documentation must accompany application for:**
 - client is suffering from job loss and is collecting un-employment or exhausted un-employment benefits
 - client health is threatened (i.e. needs utility to refrigerate medications or baby formula)
 - client needs utility to keep medical equipment operational
 - client needs air conditioning when there is a medical condition (like asthma) that requires air conditioning or
 - client needs oil to heat water and there is a health risk if there is no hot water.
- Have income between 0-200% of the federal poverty guidelines
- Not have received a grant during the 12 month period of which the client is applying. In other words, if a client received a grant on June 12, 2010, he/she is not eligible for an Operation Fuel grant until June 12, 2011. Operation fuel staff is available to help check client status if needed.
- Have made a total of 4 payments within the 12 month period of which the client is applying. 3 payments throughout the year and 1 payment during the moratorium. (applies to gas and electric clients only and no minimum payment required)

Documentation

- Applicant must provide shut off notice and payment history (for Utility customers. Please access CL&P web portal for account history. If you do not have access to the web portal, contact Teresa Jackman at (860)607-6350, jackmt@nu.com and she will be happy to assist you)
- Application must be signed by client and Fuel Bank Director